

Richard Park

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Objective

Education

University of Hawai'i at Mānoa (Graduation December 2019)

Bachelor of Science in Travel Industry Management

- Focus in Transportation and Tourism
- Relevant Courses: Information Systems Technology in the Travel Industry, Introduction to Tourism Transportation, Management of Service Enterprise

Honolulu Community College (2014-2015)

Experience

DFS T-Galleria, Concierge (October 2016-October 2018)

- Strong knowledge of local services to be able to recommend and fulfill customers' needs
- Answer all calls promptly, in a professional manner and in accordance with DFS standards
- Issuance of promotional hand-outs of various marketing campaigns and assist in compiling monthly report and feedback on promotions

Honu Bakery, Cashier (July 2014-May 2015)

- Proven ability to answer customers' questions and give information regarding the business procedures and policies in an exact and customer-friendly way

Skills

Fluent in Korean, Basic Japanese

Proficient in Microsoft Office including Word, Excel and PowerPoint

Activities

Young SKAL International Club Vice President (August 2018-present)

- Participates in networking opportunities, including monthly dinners with local tourism and hospitality executives, site inspections, fundraisers and more
- Coordinate site inspections with travel industry-related local businesses and organizations
- Responsible for planning End of Semester Celebration and End of Year Banquet

Member of National Honor Society (2013-2014)

Member of Red Cross club (2011-2013)

Professional References for Richard Park

Mary Elaine Diaz

Team Lead, Concierge

DFS T-Galleria Waikīkī

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Jay Yang

President

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